

St. Vincent's Hospice
Midton Road
Howwood
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Tel: 01505 705 635



www.svh.co.uk

Registered Scottish Charity SC006888

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Occupational Therapy



The service is offered to patients attending Day Services, Inpatients, patients being supported by the Hospice Community Nurse Specialist Team and where necessary Patient and Family Support Team.

Referrals are also accepted from other healthcare professionals provided the patient is known to the Hospice.

Your First Assessment

At your first assessment, either as an Inpatient, Day Services or in your own home, the OT will discuss and assess your needs with you. Aims and goals will be agreed.

Treatments will focus on increasing your independence with daily tasks such as getting in/out of bed, dressing, getting up and down stairs, getting in and out of the bath.

Due to current Health and Safety legislation and the risks associated with passive smoking, we would ask you not to smoke during a home visit.

What Can Occupational Therapy Help With?

- Looking at priorities and different ways to deal with everyday tasks.
- Assessing environment and providing specialist equipment.
- Advising on saving your energy, managing fatigue, anxiety and relaxation.
- Giving support and education to your family/carers.
- Working with other community based agencies to meet your needs.

The service is available on Monday, Wednesday and Thursday. Out with these hours should you wish to contact the Occupational Therapist please telephone 01505 705635 and leave a message on voicemail.

Suggestions and Complaints

If you have any concerns regarding our services, please discuss this in first instance with the member of staff involved.

If this is not possible or the matter is not resolved to your satisfaction, the matter should be escalated to the appropriate member of the Senior Management Team.

All complaints are dealt with as quickly and efficiently as possible and you will be notified of the outcome of your complaint.

If you are unhappy with the way your complaint has been dealt with, you can raise this with Healthcare Improvement Scotland who are the regulator for independent healthcare services across Scotland and they can accept complaints at any time.

Healthcare Improvement Scotland

Independent Healthcare Team

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